

The Work Number[®] Social Service Options

Get Reliable Information on Your Clients

Accurately enrolling clients is critical to administering public assistance today. But, that requires current employment and wage information that many state and federal databases lack. Using outdated wage data to set benefit levels leads to over or under payments and puts agencies at risk for fraud and abuse.

Solution

To reduce that risk, The Work Number[®] offers current employment and income verifications, available instantly with a Social Security Number search. The Work Number delivers real-time employment and wage information to the desktop with no delay or waiting for a fax. It all starts with a client SSN and can be delivered in three ways:

- Express – instant, online delivery
- Batch – rapid delivery for large case loads
- Integration – seamless delivery into your back-end technology

The Work Number is used best in tandem with state and federal data sources to confirm stated income on an application. It offers a unique ability to uncover unreported employment and earnings that you won't find elsewhere. Plus, The Work Number includes additional wage details required for public assistance and self-sufficiency programs, like hours worked and income-by-pay-period, to help you track work participation.

Government service users also access an expanded employer base totalling 1,950 nationwide – representing over 30% of the working population.

Value

Join states like New York, Ohio, Washington and Missouri who already use The Work Number in their daily process to verify eligibility, recertify clients or perform fraud and quality checks. These agencies all benefit from an added layer of information in distributing benefits to the most eligible clients . . . and that results in improved program performance!

Benefits:

- Confirm current employment & income
- Access most recent pay rate & hours worked
- Uncover unreported income
- Run regular performance integrity checks
- Monitor job participation & retention

Employment & Income Verification

- Employer name & address
- Employee name & job title
- Job status – active; inactive
- Current pay rates
- Most recent hire date
- Total time with employer
- Hours worked per pay period
- Wages by pay period (up to 36-month history)

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Functional Overview

As agencies have become more adept in data matching, The Work Number has made it easier for employment and income information to be integrated into the public assistance workflow process.

Service Descriptions:

Access The Work Number data in more than one way, starting with a Social Security number:

Express	Batch	Integration
<ul style="list-style-type: none"> • Verify employment individually • Get verifications, instantly, online • Search database with a client SSN 	<ul style="list-style-type: none"> • High volume case exchange • Rapid turn around • Frequent or periodic matches performed 	<ul style="list-style-type: none"> • Connect with any application • Flag data for caseworker review • Seamlessly run every case against the data

Flexible Options:

To maximize performance, mix and match our services to address a variety of your needs.

Our Agency Caseworkers . . .					
We verify employment & income . . .		Determine Eligibility	Perform Reviews	Monitor Client Participation	Uncover Fraud
	As individuals enroll	Express	Express	Express	Express
	On enrollees & groups of participants	Express & Batch	Express & Batch	Express & Batch	Express & Batch
	Automatically in case management system	Integration	Integration	Integration	Integration

Cost-Effective Rates:

The Work Number is fee-based and provides a strong return to your agency. Whether you perform online verifications or you batch a large file, you pay only for a “match” – authentic, current employment and income information as of the last pay period.

Contact Us Today: To learn more e-mail info@theworknumber.com or call 1.888.577.1999.